

Conduct of Parents and Carers

We expect our colleagues to behave professionally and adhere at all times to the STAR MAT code of conduct for staff. In return they have the right to work without fear of abuse or violence.

What do we expect of parents and carers?

To:

- * Respect the caring ethos of our school
- * Understand that teachers and parents need to work **together**; *children learn best when there is a positive partnership between home and school*
- * Take time to reconcile a child's version of events with the school's view in order to find a resolution
- * Speak to our staff with courtesy and respect and in the manner that they would wish to be addressed themselves
- * Correct their own child's behaviour on the school premises, especially when it might lead to conflict or endanger others

What is unacceptable?

- ◆ Disruptive behaviour that interferes with the operation of a classroom, an employee's working space or any other area of the school grounds.
- ◆ Use of offensive and/or threatening language.
- ◆ Physical intimidation or violence.
- ◆ Any form of racism, sexism or homophobia.
- ◆ Any actions that threaten the security of the school.
- ◆ Approaching someone else's child to reprimand them.
- ◆ Using social media to make defamatory, offensive or derogatory comments.

What if you are unhappy with the school?

In the rare circumstances that an issue you may have cannot be resolved, parents/carers should use the formal complaints procedure which can be found on the school website.

